



## **Division of Business and Professional Studies**

### **Human Services: Direct Support Certificate**

The Human Services: Direct Support certificate program is a workforce development career ladder offering for individuals working for the Department of Developmental Disabilities and/or their vendor agencies. This certificate prepares students for various positions in the broad field of Developmental Disabilities depending on their work or life experiences.

Successful graduates of the program will be able to:

1. Apply best ethical human services practices for the Department of Developmental Disabilities;
2. Demonstrate confidentiality and unconditional acceptance of others;
3. Establish and demonstrate compassion, respect, and appreciation for others' diverse cultures through learned knowledge and experience;
4. Apply strong listening and verbal skills, specifically demonstrating an understanding of body language; and
5. Engage in open and productive two-way communication, demonstrating an understanding of the supervisory process, preparing for the human service workforce.