



# WORKFORCE & COMMUNITY EDUCATION

Summer & Fall 2025



# Our Mission

Corporate Partnerships, Workforce Development and Community Education's mission is to connect community members and incumbent workers to workforce opportunities and industry promotions through specialized training in many areas of professional and personal development with the end goal of all students earning skills certificates.



# Vision

CPWDCE envisions a thriving Commonwealth where all who seek opportunity for career development and economic ascent can receive the training they need to become employable and successful in high-need market careers.

# Registration and General Information

[www.massbay.edu/cpwd](http://www.massbay.edu/cpwd)

Phone: 508-270-4100

Email: [cpwd@massbay.edu](mailto:cpwd@massbay.edu)

Location: 490 Franklin St,  
Framingham, MA 01702



REGISTER ONLINE AT  
[massbay.coursestorm.com](http://massbay.coursestorm.com)

## CLASS FORMAT



Remote/Online



Offsite



Hybrid

## Getting started

- 1 Go to our website at [massbay.coursestorm.com](http://massbay.coursestorm.com) or scan the QR code on the left
- 2 Select browse all classes or choose classes by category

### By Category »

- [Automotive](#)
- [ESL Classes](#)
- [Health & Medical](#)
- [Workshops](#)

### Language »

- [ESL Classes](#)

### By Schedule »

- [8 Week Courses](#)
- [Evening & Weekend](#)

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- 3 Select the course you want to take
- 4 Click register and fill out registration information
- 5 Pay by credit/debit card
- 6 You will receive email confirmation from MassBay

**Finish your course and receive a certificate to start your new career!**

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### Caring for Alzheimers & Memory Care

**\$380**

This course, developed by Teepa Snow, offers an in-depth exploration of Typical and Atypical Aging, Positive Physical Approach™ (PPA™), Hand Under Hand® (HUH®), and Teepa's GEMS® States. Throughout the course, students will learn practical skills and strategies to build meaningful connections with individuals living with Alzheimer's and other forms of dementia.

Learners will examine the differences between "normal" and "not normal" aging. The focus is on understanding how to tailor care to meet the needs and retained abilities of individuals with dementia, promoting a sense of control and independence.

The course also introduces Positive Approach to Care's techniques, including PPA and HUH. These methods teach care partners how to interact more effectively, shifting from simply managing behaviors to fostering deeper connections. Participants will practice techniques that emphasize doing tasks with individuals, rather than for them, to create a more positive and supportive care environment.

The course delves into Teepa Snow's GEMS® States, a model comparing cognitive abilities to precious gems, which helps care partners better understand and respond to changes in behavior and abilities. This course emphasizes the importance of adjusting care, communication, and expectations as dementia progresses, ensuring that care is responsive and compassionate.

Kathy Faddoul RN is a PAC Certified Independent Trainer.

**Fall 2025: Monday, 6-9pm | 09/29/2025 - 11/03/2025**

\*Disclaimer: Course schedule is subject to change. Please check for the most up-to-date information before making decisions based on this catalog.



## Caring for Hospice Patients Workshop

**\$190**

This workshop is designed for caregivers, healthcare professionals, and volunteers who wish to enhance their skills and knowledge in providing compassionate care for hospice patients and their families. Participants will explore the unique needs of individuals facing terminal illness and learn best practices for delivering holistic support. Key topics include: Understanding hospice care - overview of the hospice philosophy, goals of care, and the role of hospice in the continuum of healthcare; Communication skills - techniques for effective communication with patients and families, including active listening and addressing difficult conversations about death and dying; Emotional and spiritual support - strategies for providing comfort and support, recognizing the emotional and spiritual needs of patients and their loved ones; Pain and symptom management - introduction to common symptoms in hospice care and methods for effective pain relief and symptom management and Caring for families - insights into supporting family members during the end-of-life journey, including coping strategies and resources available to them. By the end of the workshop, participants will be equipped with the skills and confidence to provide compassionate, patient-centered care, fostering dignity and comfort for hospice patients and their families during a critical time. Three weeks, Remote

**Summer 2025: Monday, 6-9 pm | 08/04/2025 - 08/18/2025**

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## Certified Nurse Assistant

**\$1,600**

The Certified Nurse Assistant (CNA) Training Program is designed to equip aspiring healthcare professionals with the essential skills and knowledge needed to provide compassionate and competent care to patients in various healthcare settings. Taught by experienced and knowledgeable instructors, this comprehensive course combines Webex remote classroom instruction, in-person laboratory practice, and clinical experience at a long-term care facility.



CNAs are vital healthcare team members, performing hands-on care for patients, residents, and clients of all ages and abilities. Students are prepared for the Massachusetts Nurse Aide Competency Exam in just eight weeks.

Graduates of CNA Training Programs can find employment working with patients of all ages in hospitals, rehabilitation centers, clinics, nursing homes, home health, assisted living facilities, schools, medical offices, and as travel CNAs.

This certification is a foundation for further education and advancement in other health professional careers.

In this 120-hour certificate program, students will

- Understand the role and responsibilities of a CNA
- Gain proficiency in basic nursing skills such as patient hygiene, mobility assistance, and vital signs
- Understand the principles of infection control and safety procedures
- Ensure comfort and dignity while assisting with activities of daily living
- Gain effective communication techniques to work with patients, families, and other healthcare personnel
- Be well prepared to sit for the state certification exam and meet the requirements for employment as a CNA

**Accreditation/ Certification (there is no licensure for CNAs)**

Program graduates receive a Certificate of Completion and are eligible to sit for the Massachusetts State Nurse Assistant Certification Exam. Mass Bay's Nurse Assistant program is approved by the Department of Public Health Approval # N3NB

The tuition includes uniform, supplies, textbooks, and AHA BLS Certification.

**Fall 2025 8WI Schedule:**

Lecture: Tuesday & Wednesday, 4-7pm | 9/2/2025 - 10/25/2025

Lab: Saturday, 8am-2pm | 9/6, 9/13, 9/20, 9/27, 10/4, 10/25/2025

Clinical: Saturday & Sunday, 7am-3:30pm | 10/11, 10/12, 10/18, 10/19/2025

**Fall 2025 8WII Schedule:**

Lecture: Tuesday & Wednesday, 4-7pm | 10/28/2025 - 12/20/2025

Lab: Saturday, 8am-2pm | 11/1, 11/8, 11/15, 11/22, 11/28, 11/29, 12/20/2025

Clinical: Saturday & Sunday, 7am-3:30pm | 12/5, 12/6, 12/13, 12/14/2025

\*Disclaimer: Course schedule is subject to change. Please check for the most up-to-date information before making decisions based on this catalog.





## Home Health Aide Training

\$380

**Course Overview:** Mass Bay's Home Health Aide (HHA) Training Program is designed to further the skills of Certified Nurse Assistants (CNAs) by preparing them to deliver exceptional in-home care. This bridge program builds on the core competencies gained in the CNA training, providing students with the specialized knowledge needed to assist clients with daily living tasks, promote independence, and improve overall quality of life in a home setting.

**Course Objectives:**

- Master advanced caregiving techniques, including personal care, nutrition, and household management.
- Develop effective communication strategies for working with clients, their families, and healthcare providers.
- Learn safety and emergency protocols to ensure a secure home environment.
- Build upon the skills and knowledge gained from your CNA program.
- Understand infection control measures and health monitoring specific to home care.

**Certification:** Upon successfully completing the program, students will meet the certification requirements for Home Health Aides in Massachusetts. This certification enables graduates to provide care in home settings under the supervision of licensed healthcare professionals.

**Prerequisites:**

- Successful completion of a Certified Nurse Assistant (CNA) course
- High school diploma or equivalent
- Basic English proficiency (reading, writing, and speaking)
- Physical ability to perform Home Health Aide duties

**Career Opportunities:** Graduates of the HHA Training Program are prepared to work with home healthcare agencies, hospice services, assisted living facilities, and private clients. The certification also serves as a foundation for further education and career advancement in the healthcare field.

**Fall 2025: Monday, 6-9 pm | 11/10/2025 - 12/01/2025**

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## Medical Interpreter Program

**\$1,030**

Medical Interpreter Program: Open to all languages, this 60-hour program provides working knowledge of medical interpreting, including standards of practice, ethics, HIPAA regulations, cultural competency, and medical terminology/vocabulary. This course is designed for those preparing for entry-level careers as medical interpreters as well as for working interpreters preparing for the National Board Certificate exam. Students must be fully bilingual and must be fluent in English and one other language.



This program meets the National Board for Medical Interpreter Certification and/or Commission of Health Care Interpreter's training requirement and prepares you to pass the national certification exam. Upon successful completion of the course, students will receive a certificate of completion from the college and may elect to apply for national certification. Certification fees are not included. Students must possess a high school diploma or equivalent. Because a language assessment is required, students must register at least two weeks in advance.

**Fall 2025: Tuesday & Thursday, 6-9pm | 9/9/2025 - 10/30/2025**



## TEAS Prep

**\$98**

TEAS Prep: The ATI Test of Essential Academic Skills (TEAS) is required for entrance into many Nursing and Allied Health Programs nationally, including MassBay Community College. The TEAS preparation class at MassBay is comprised of intensive classes in math and science with the reading and grammar built into the classes.

**Fall 2025 S1: Tuesday & Thursday, 7-8:30pm | 9/2/2025 - 9/25/2025**

**Fall 2025 S2: Tuesday & Thursday, 7-8:30pm | 10/7/2025 - 10/30/2025**

**Fall 2025 S3: Tuesday & Thursday, 7-8:30pm | 11/25/2025 - 12/18/2025**

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## Basic Life Support Provider

**\$80**

Basic Life Support Provider (BLS): This course is for healthcare professionals who need to know how to perform CPR, as well as other lifesaving skills, in a wide variety of in-hospital and out-of-hospital settings.

This course is intended for both initial and renewal BLS training. This course covers the following topics:



- High-quality CPR for adults, children, and infants;
- The AHA Chain of Survival;
- Use of an AED;
- Effective ventilations using a barrier device;
- Importance of teams in multi-rescuer resuscitation and performance as an effective team member during multi-rescuer CPR;
- Relief of foreign-body airway obstruction (choking) for adults and infants.

In this Instructor-led course, students participate in simulated clinical scenarios and learning stations. Students must successfully complete BLS skills practice and skills testing as well as a written exam in order to receive a completion ecard.

### Fall 2025:

- S1: Saturday, 9:15am-12:15pm | 10/04/2025
- S2: Saturday, 8am-12:15pm | 10/25/2025

Location: MassBay Framingham Campus

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## Automotive



### Certified Damage Appraisal Course

**\$550**

Automotive Damage Appraisal Course: Part I - Claims professionals, auto body technicians and others are trained for the Massachusetts Automobile Damage Appraisers License Examination. The course includes in- depth discussion of insurance regulations, policy arbitration, and work completion forms, use of Flat Rate Manuals, collision diagnosis, cost estimation and preparation of written estimates. Instructor is ICAR Platinum certified and has more than 30 years' experience in the automotive industry, including 16 years of management and appraisal experience.

**Summer 2025: Tuesday & Thursday, 6:30-9:30pm | 06/03/2025 - 07/24/2025**

**Fall 2025: Tuesday & Thursday, 6:30-9:30pm | 09/02/2025 - 11/06/2025**



### Certified Damage Appraisal Apprenticeship

**\$275**

Certified Damage Appraisal Apprenticeship: This is a six-week course that prepares students for Part II of the MA Automobile Damage Appraisers License Exam and fulfills the Massachusetts three-month apprenticeship requirement. The course will focus heavily on the preparation of an estimate and skills to interact with clients. Instructor is ICAR Platinum certified and has more than 30 years' experience in the automotive industry, including 16 years of management and appraisal experience.

**Fall 2025: Tuesday & Thursday, 6:30-9:30pm | 11/13/2025 - 12/18/2025**

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## ISACA's Cybersecurity Fundamental

Free

Cybersecurity Fundamentals Certificate candidates demonstrate their understanding of the principles that frame and define cybersecurity, and the integral role of cybersecurity professionals in protecting enterprise data and infrastructure.

What you will learn with Cybersecurity Fundamentals:

Cybersecurity Fundamentals offers hybrid knowledge and hands-on learning. Gain insight into the principles of data and technologies that frame and define cybersecurity, its language and the integral role of cybersecurity professionals in protecting enterprise data and infrastructure.

- Threat Landscape
- Security Operations and Response
- Information Security Fundamentals
- Securing Assets

This is a free program offered by ISACA through a grant.

**Fall 2025: Saturday, 8:30 am - 2:00 pm | 09/06/2025 - 11/08/2025**

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## Basic Computer and Digital Literacy

This course is designed for individuals seeking to build foundational computer skills and enhance their digital literacy in today's technology-driven world. Ideal for beginners or those looking to refresh their knowledge, the course will cover essential topics in a supportive and hands-on environment. Key areas of focus include: Computer Fundamentals - introduction to computer hardware and software, operating systems, and basic troubleshooting techniques; Navigating the internet - skills for effective web browsing, conducting searches, and evaluating online information for credibility and relevance; Essential software applications - overview of commonly used software, including word processing, spreadsheets, and presentation tools, with hands-on practice; Digital communication - best practices for using email, messaging apps, and video conferencing tools to communicate effectively in personal and professional contexts and Online safety and privacy - understanding digital security, recognizing online threats, and learning how to protect personal information. Through engaging activities, group discussions, and real-world applications, participants will leave the workshop with the confidence and skills needed to navigate the digital landscape effectively, empowering them for personal and professional growth.

**Concurrent enrollment in Saturday Intensive ELL Course** (This course is available for students who enroll in ELL Saturday Intensive).

# World Language



## Beginning Communication in Spanish

**\$300**

¡Hola! Ready to start speaking Spanish? Our Beginning Communication course is perfect for beginners. This class offers a dynamic introduction to basic vocabulary, essential phrases, and conversational skills. Over the course, you'll learn the fundamentals through dynamic activities and engaging lessons. Join us to build your language skills and open doors to new opportunities!

**Fall 2025: Tuesday & Thursday, 6-8:15pm | 9/2/2025 - 10/23/2025**



## Beginning Communication in Portuguese

**\$300**

This engaging course is designed for individuals interested in developing foundational skills in Portuguese communication. Whether for personal enrichment, travel, or professional purposes, this course provides a supportive environment for learners at all levels. Key topics include: Basic vocabulary and phrases - introduction to essential words and phrases for everyday conversations, including greetings, introductions, and common expressions; Pronunciation and listening skills - techniques for improving pronunciation and understanding spoken Portuguese through listening exercises and interactive practice; Basic grammar concepts - overview of fundamental grammar rules, including sentence structure, verb conjugation, and common grammatical pitfalls; Conversational practice - opportunities for participants to engage in guided dialogues and role-playing activities to build confidence in speaking and comprehension and Cultural insights - exploration of cultural nuances and practices in Portuguese-speaking countries to enhance understanding and communication. Participants will leave the workshop equipped with practical language skills and the confidence to engage in basic conversations in Portuguese, setting the stage for further language learning and cultural exploration. Eight weeks, Hybrid

**Fall 2025: Tuesday, 6-8:15pm & Saturday, 9-11:15am | 9/2/2025 - 10/23/2025**

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# English Language Learners

**ELL Advanced:** This course is intended for students who have completed the Intermediate course or have a high intermediate to advanced level of English. The course will focus on building skills in reading, writing, grammar and advanced vocabulary for everyday life or academic study. The classes will offer practice through a variety of activities, including class discussions, oral presentations, small group work and individual assignments.

**ELL Intermediate:** This course is designed for students who have completed the Beginner course or who have a basic foundation in English. The course will focus on building and improving English grammar, vocabulary, and writing skills for communicating in everyday situations. The reading activities focus on comprehension and critical thinking skills. Activities include class discussions, group work and individual assignments.

**ELL Beginner:** This course is intended for students with limited English language skills. The focus will be to build a practical English vocabulary and understanding of basic grammar structures to communicate in everyday life. Class activities will give students practice in conversational English as well as reading and writing.

Note: New students will need placement test on the first date to place into Advanced class, or Intermediate class, or Beginner class



Was \$300, \$150 is covered by grant



## ELL Tuesday and Thursday (All levels)

**\$150**

### Summer 2025

Framingham campus	Tuesday & Thursday, 6-8pm   06/03/2025 - 07/29/2025
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### Fall 2025

Framingham campus	8WI: Tuesday & Thursday, 6-8pm   9/2/2025 - 10/23/2025
Framingham campus	8WII: Tuesday & Thursday, 6-8:15pm   10/28/2025 - 12/11/2025



## ELL Saturday Intensive (All levels)

**\$150**

### Summer 2025

Framingham campus	Saturday, 8:30am-1:30pm   06/07/2025 - 07/26/2025
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### Fall 2025

Framingham campus	8WI: Saturday, 8:30am-1:30pm   9/6/2025 - 10/25/2025
Framingham campus	8WII: Saturday, 8:30am-2:00pm   11/1/2025 - 12/23/2025



## ELL Sunday Intensive (All levels)

**\$150**

### Fall 2025

Online	8WI: Sunday, 12:30-4:30pm   9/7/2025 - 10/26/2025
Online	8WII: Sunday, 12:30-4:30pm   11/2/2025 - 12/21/2025

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## Bridge to Academic English (Saturday)

**\$150**

Was \$300, \$150 is covered by grant

This engaging course is designed for individuals interested in developing foundational skills in communication. Whether for personal enrichment, travel, or professional purposes, this course provides a supportive environment for learners at all levels. Key topics include: Basic vocabulary and phrases - introduction to essential words and phrases for everyday conversations, including greetings, introductions, and common expressions; Pronunciation and listening skills - techniques for improving pronunciation and understanding spoken through listening exercises and interactive practice; Basic grammar concepts - overview of fundamental grammar rules, including sentence structure, verb conjugation, and common grammatical pitfalls; Conversational practice - opportunities for participants to engage in guided dialogues and role-playing activities to build confidence in speaking and comprehension and cultural insights - exploration of cultural nuances and practices in English-speaking countries to enhance understanding and communication. Participants will leave this course equipped with practical language skills and the confidence to engage in future academic English courses.

### Framingham Campus

**Fall 2025 8WI: Saturday, 12-2pm | 9/6/2025 - 10/25/2025**

**Fall 2025 8WII: Saturday, 8:30-11:30am | 11/1/2025 - 12/20/2025**



## Advanced Writing Workshop

**\$150**

Was \$300, \$150 is covered by grant

This intensive workshop is designed for individuals looking to elevate their writing skills and deepen their understanding of advanced grammar concepts. Perfect for professionals, students, and aspiring writers, the course will cover a range of topics aimed at improving clarity, coherence, and style in written communication. Key components include: Advanced grammar essentials - exploration of complex grammatical structures, including sentence variety, punctuation nuances, and common errors to avoid; Writing techniques - strategies for crafting compelling narratives, persuasive essays, and professional documents, focusing on voice, tone, and audience engagement; Editing and revision skills - hands-on practice in self-editing and peer reviewing to refine writing and enhance overall quality and practical applications - real-world writing exercises and assignments designed to apply advanced grammar and writing techniques in various contexts. Participants will engage in interactive discussions, receive personalized feedback, and leave with practical tools to elevate their writing and grammar proficiency, fostering confidence and effectiveness in their written communication.

### Framingham Campus

**Fall 2025 8WI: Saturday, 2-4pm | 9/6/2025 - 10/25/2025**

**Fall 2025 8WII: Saturday, 12-2pm | 11/1/2025 - 12/20/2025**

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# Behavioral Health



## Behavioral Health Technician Program I

**\$1,500**

(grant funding available)

Behavioral Health Technician I certificate is designed to train students in how to work inclusively in fields of mental illness and wellness, education, public safety, family and youth development, community and family support. Training for this certificate is divided into three areas of competency. First students study foundations in human behavior. Second, they study and participate in intensive de-escalation and social communication training. Finally, students complete Basic Life Support Provider (BLS) certification as part of their certificate. Additional certifications are completed in this training.

### Summer 2025 Schedule:

Online Lecture: Wednesday, 6:30-9pm | 06/04/2025 - 07/19/2025

In-person and online training:

- Saturday 6/7 CPR in person from 9am-12pm.
- Tuesday evenings from 5-7pm for Ely Center – 6/10,6/17,6/24 combination of one in person and 2 online
- Workforce session Tuesday 7/8 from 5-7pm online

### Fall 2025 Schedule:

Online Lecture: Wednesday, 6:30-9pm | 10/29/2025 - 12/20/2025

In-person and online training: Schedule (TBD)



## Behavioral Health Technician Program II

**\$1,500**

(grant funding available)

The certificate provides deeper theory, understanding and practice in the Behavioral Health field. The training focuses on two major areas of study. The first is the study of culture and how to understand cultural identity in diverse communities. The second is learning human communication and effective communication in diverse communities by working on emails, reports, improv, team play, roleplay, interpretation and analysis.

### Fall 2025 Schedule:

Tuesday and Wednesday, 6pm-9pm | 08/05/2025 - 09/17/2025

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# Apprenticeship

*This hands-on Apprenticeship Program is designed to provide participants with practical skills and real-world experience in their chosen field, combining classroom instruction with on-the-job training. Ideal for individuals seeking to kickstart their careers, this program focuses on developing essential competencies while fostering professional growth. Key components include:*

- **Skill Development:** *Participants will learn industry-specific skills through guided training, enabling them to perform tasks effectively and confidently in a professional setting.*
- **Mentorship Opportunities:** *Each apprentice will be paired with a skilled mentor who will provide guidance, support, and insights into best practices within the industry.*
- **Workplace Experience:** *Participants will gain valuable experience through direct involvement in projects and daily operations, allowing them to apply theoretical knowledge in a practical environment.*
- **Safety and Compliance Training:** *Emphasis on understanding workplace safety standards, regulations, and best practices to ensure a safe and compliant work environment.*
- **Career Readiness:** *Workshops on resume writing, interview techniques, and professional networking will prepare participants for successful job placements and career advancement.*

*By the end of the program, participants will have gained not only practical skills and experience but also the confidence and knowledge necessary to excel in their chosen careers, setting a solid foundation for future professional success*

## Behavioral Health Apprenticeship Certificate

The Behavioral Health Apprenticeship Certificate is the first year of the Associate's degree in Behavioral Health. It allows students to work in the field while earning credits towards their degree. It is designed to equip participants with the essential skills and knowledge needed to excel in the field of behavioral health. Combining classroom instruction with hands-on experience, this program prepares individuals for a rewarding career in supporting mental health and wellness. Key components include:

- **Foundational Knowledge:** Participants will learn the principles of behavioral health, including mental health disorders, treatment modalities, and the role of technology in enhancing care.
- **Technical Skills Training:** Instruction on the use of behavioral health technologies, such as electronic health records (EHR), telehealth platforms, and mobile health applications, ensuring proficiency in modern tools used in the field.
- **Clinical Experience:** Apprentices will engage in supervised clinical placements, working alongside experienced professionals to provide direct support to clients, facilitating group sessions, and assisting with treatment plans.
- **Crisis Intervention and Support:** Training in crisis management techniques, effective communication skills, and methods for providing compassionate support to individuals in distress.
- **Ethics and Professionalism:** Emphasis on ethical practices, confidentiality, and the importance of cultural competence in delivering quality care.

## Course List

Course	Course Title	Credits
SW 101	Introduction to Social Welfare	4
PS 101	Introduction to Psychology	3
BH 101	Introduction to Behavioral Health	3
	Credits:	10

### Program Requirements:

CORI (Criminal Offender Record Information) and SORI (Sexual Offender Registry Information) background checks are required prior to practicum placement and will be conducted by the practicum location in accordance with state regulation. CORI and SORI results are confidential.

### For information about Apprenticeship contact:

#### **Mishawn Davis-Eyene**

Director of Apprenticeship Pathways  
MassBay Community College  
mdaviseyene@massbay.edu

## FAQs

### 1. What is an apprenticeship program?

An apprenticeship program combines on-the-job training with classroom instruction, allowing participants to gain practical experience while learning the theoretical aspects of their chosen field and earning college credits for learning. It prepares individuals for skilled professions through mentorship and hands-on learning.

### 2. Who is eligible to apply for the apprenticeship program?

Eligibility criteria may vary by program but generally include being at least 18 years old, possessing a high school diploma or equivalent, and demonstrating a genuine interest in the field. Specific programs may have additional requirements.

### 3. How long does the apprenticeship program last?

The duration of the program typically ranges from 8 months to 2 years, depending on the field of study and the specific training requirements.



## FAQs

### **4. What kind of training will participants receive?**

Participants will receive a combination of classroom instruction and hands-on training in a real-world setting. This includes skill development, safety practices, and mentorship from experienced professionals.

### **5. Will participants be paid during the apprenticeship?**

Yes, apprentices are usually compensated for their work, often at an hourly rate that may increase as they gain more skills and experience throughout the program.

### **6. What certifications or qualifications can participants earn?**

Upon completion of the program, participants may earn industry-recognized certifications, licenses, or credentials relevant to their field, credited courses for college and more depending on the program's structure.

### **7. What support is available for apprentices during the program?**

Support may include mentorship from experienced professionals, access to academic resources, and ongoing guidance from program coordinators to help participants succeed.

### **8. How can employers get involved in the apprenticeship program?**

Employers interested in participating can reach out to the program director to learn about partnership opportunities, including hosting apprentices, providing mentorship, and collaborating on curriculum development.

### **9. How can interested individuals apply for the apprenticeship program?**

Individuals can apply by visiting the program's website, registering for an information session on coursestorm or contacting the program director for application details, deadlines, and any required documentation.

### **10. What happens after completing the apprenticeship program?**

Upon successful completion, participants will have the skills and experience needed to pursue employment in their chosen field, and many may be offered full-time positions by their apprenticeship employers.

### **11. Is there a cost to participate in the apprenticeship program?**

Typically, there is no cost for apprentices to participate in training, and they may earn a wage while learning. However, some programs may have fees for specific materials or certifications.

### **12. How can I find more information about specific apprenticeship programs?**

For more information, interested individuals can visit the program's website and interest link on coursestorm to attend informational sessions, or contact the program coordinators directly.

# Meet the Team



## Colleen Coffey

Excutive Director of Corporate Partnerships, Workforce Development & Community Education (CPWDCE)

[ccoffey@massbay.edu](mailto:ccoffey@massbay.edu)

## Roxana Marrero

Director of Community Education and Workforce

[rmarrero@massbay.edu](mailto:rmarrero@massbay.edu)

## Mishawn Davis-Eyene

Director of Apprenticeship Pathways

[mdaviseyene@massbay.edu](mailto:mdaviseyene@massbay.edu)

## Susan Kippenberger

Assistant Director of Behavioral Health Apprenticeship

[skippenberger@massbay.edu](mailto:skippenberger@massbay.edu)

## Joshua Feld

Assistant Director of Community Pathways to Healthcare and Emerging Pathways

[jfeld@massbay.edu](mailto:jfeld@massbay.edu)

## Monifa Wilds

CPWDCE Administrative Assistant

[mwilds@massbay.edu](mailto:mwilds@massbay.edu)

## Victoria Dos Santos De Oliveira

Program Specialist

[sw-voliveira@massbay.edu](mailto:sw-voliveira@massbay.edu)

## Jose Rodriguez

Program Specialist

[sw-jrodriguez@massbay.edu](mailto:sw-jrodriguez@massbay.edu)



REGISTER ONLINE AT  
[massbay.coursetorm.com](https://massbay.coursetorm.com)

### Contact Information

Phone: (508) 270 4100

Email: [cpwd@massbay.edu](mailto:cpwd@massbay.edu)

[www.massbay.edu/cpwd](https://www.massbay.edu/cpwd)