

WORKING WITH ARC: GUIDELINES FOR FACULTY & STAFF

DO'S

- Speak with ARC if you think an accommodation might fundamentally alter your course;
- Include the ARC statement in your syllabus;
- Encourage students to utilize ARC by making general announcements in class;
- Talk privately with your student if you receive a letter from our office or they speak to you about it;
- Refer a student if they mention support services in high school and ask for something similar from you;
- Refer a student who may need temporary accommodations due to a medical issue;
- Refer a student for coaching if they are struggling in your course;
- Ask us about universal design principles for your course or reach out to colleagues.

DON'TS

- Provide an accommodation (like extra time on test) if there is no accommodation letter;
- Ask a student about their disability or ask for documentation to prove it;
- Initiate a conversation about accommodations in a public space;
- Make statements that out a student with a disability, like,
 "John, come talk to me about your accommodation letter.":
- Try to talk a student out of using their approved accommodations;
- Promise a student will get a specific accommodation after meeting with ARC;
- Share information about a student's accommodations with other staff unless they have an educational need to know.

Accessibility Resources Center | ARC@MassBay.edu | 781.239.2234